



Annual Report 2020-21



WEST ZONE POWER DISTRIBUTION COMPANY LIMITED

ওয়েস্ট জোন পাওয়ার ডিস্ট্রিবিউশন কোম্পানি লিমিটেড (ওজোপাডিকো)
(An Enterprise of Bangladesh Power Development Board)

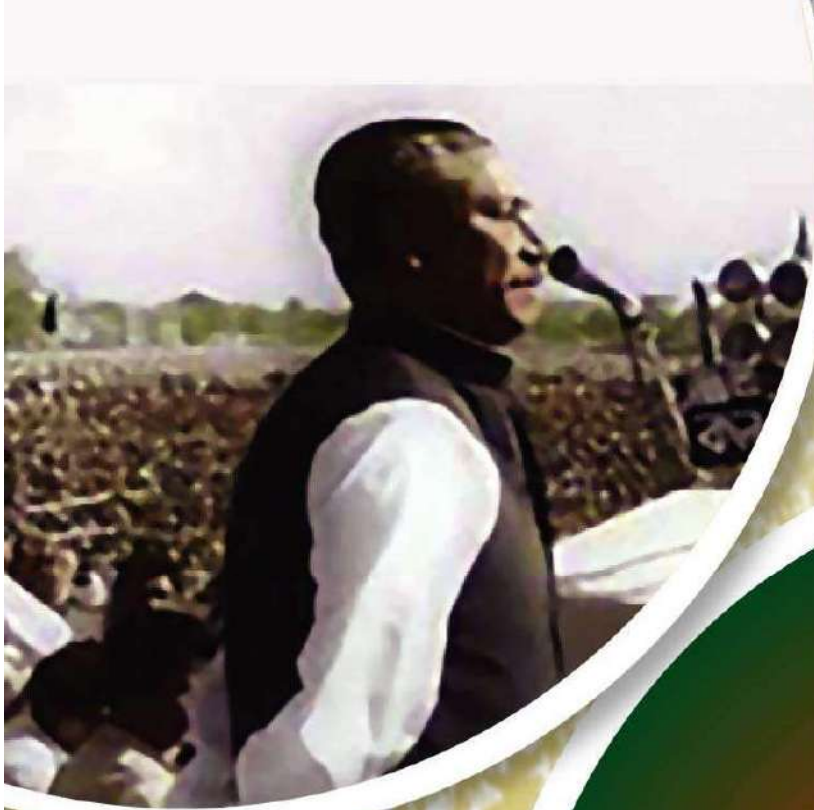




স্বাধীনতার ৫০ বছর পূর্তী এবং
জাতির পিতার জন্ম শতবার্ষিকী উপলক্ষ্যে
বঙ্গবন্ধু শেখ মুজিবুর রহমান
এঁর প্রতি
ওজোপাডিকো'র চিনস্ব শ্রদ্ধা ও ভালবাসা।



WZPDCL



“সমস্ত সরকারি কর্মচারীকেই
আমি অনুরোধ করি,
যাদের অর্থে আমাদের সংসার চলে
তাদের সেবা করুন”

জাতির পিতা
বঙ্গবন্ধু শেখ মুজিবুর রহমান



জাতির পিতা বঙ্গবন্ধু শেখ মুজিবুর রহমান



“মুজিববর্ষ এবং স্বাধীনতার
সুবর্ণজয়ন্তী উদযাপনকালে
দেশ শতভাগ বিদ্যুতায়নের
আওতায় আনা হচ্ছে”

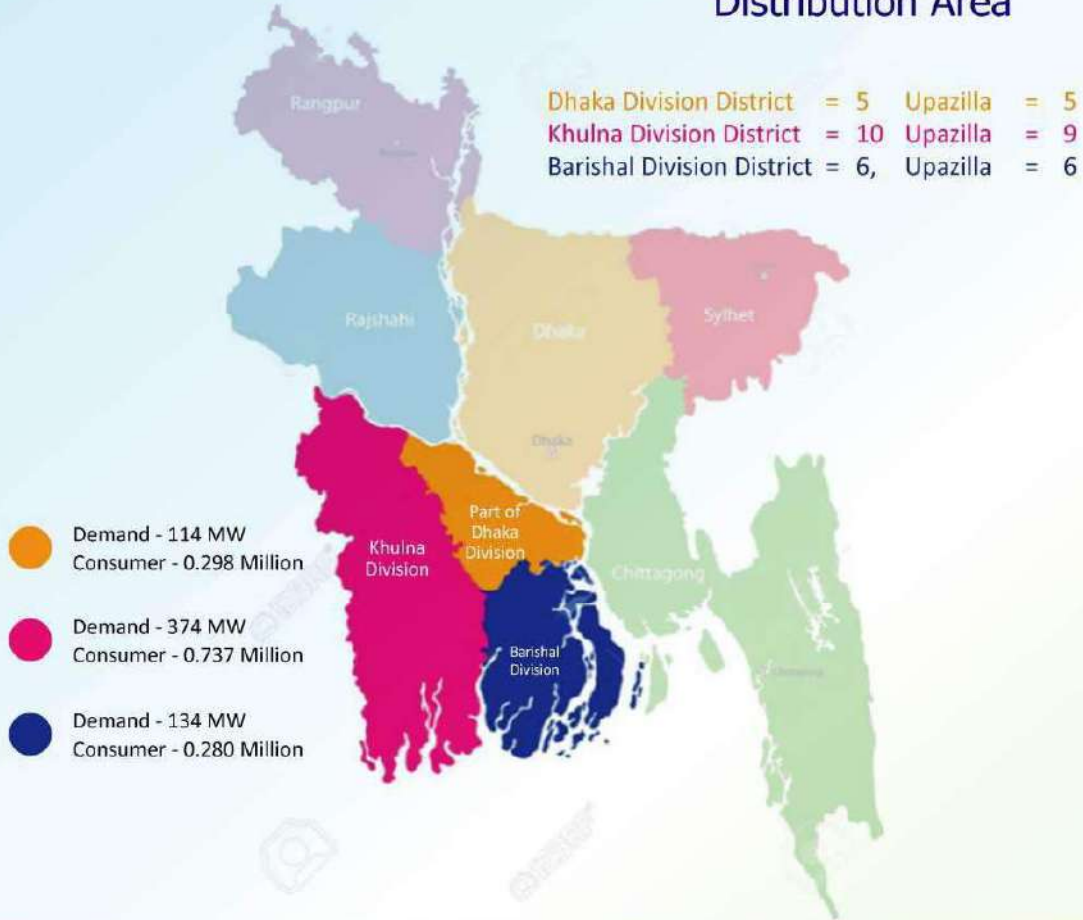
-মাননীয় প্রধানমন্ত্রী শেখ হাসিনা





গণপ্রজাতন্ত্রী বাংলাদেশ সরকারের মাননীয় প্রধানমন্ত্রী শেখ হাসিনা

Distribution Area



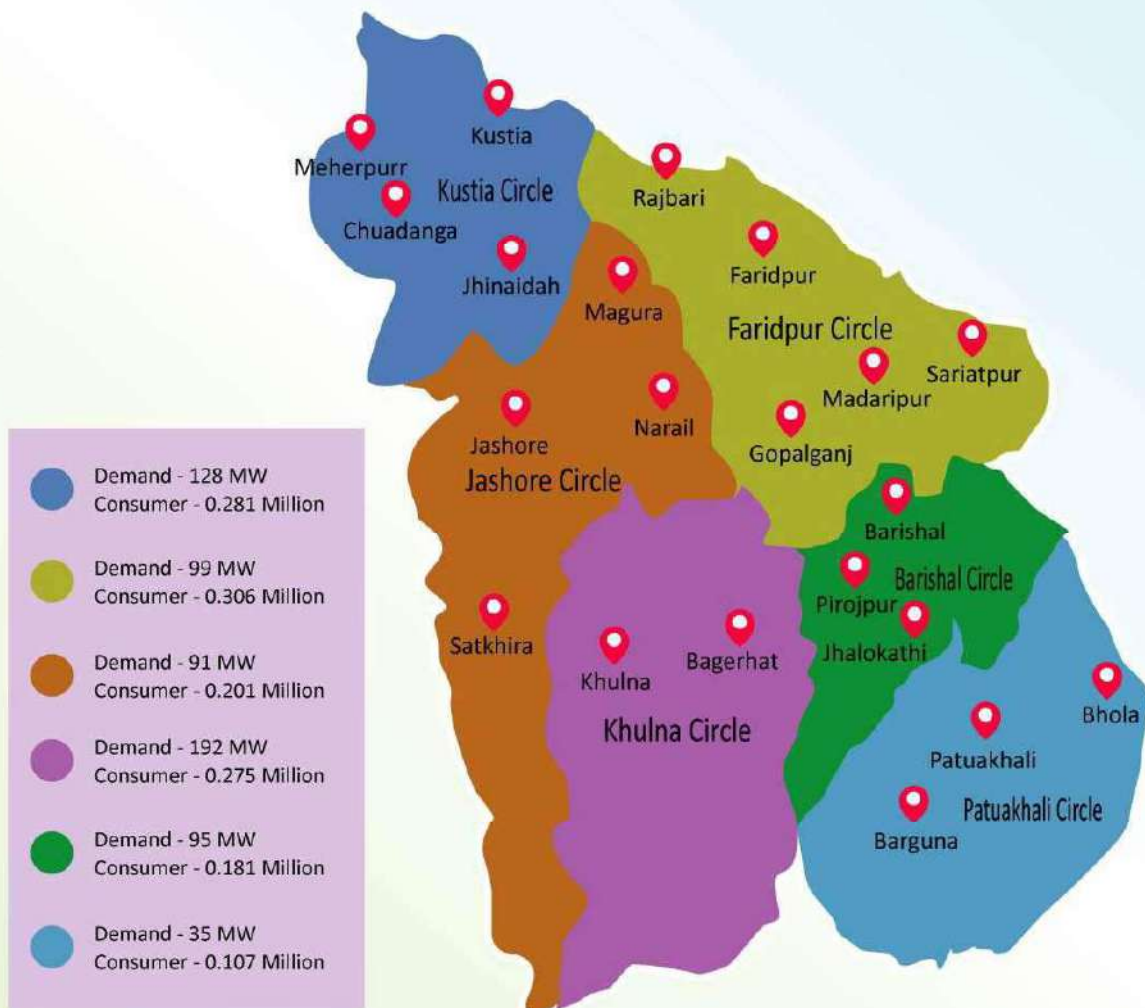
Districts		Upazillas	
Khulna Division:	1. Khulna, 2. Bagerhat, 3. Satkhira 4. Narail, 5. Jashore, 6. Jhenidah, 7. Magura, 8. Kushtia 9. Meherpur, 10. Chuadanga.	Khulna Division:	1. Fultala, 2. Mongla, 3. Kaliganj 4. Kotchandpur, 5. Maheshpur, 6. Sailkupa, 7. Alamdanga 8. Bheramara, 9. Kumarkhali.
Dhaka Division:	1. Faridpur, 2. Rajbari 3. Madaripur 4. Shariatpur 5. Gopalganj.	Dhaka Division:	1. Pangsha, 2. Goalanda 3. Madhukhali, 4. Sadarpur 5. Bhanga.
Barishal Division:	1. Barishal, 2. Jhalakathi 3. Patuakhali, 4. Barguna 5. Bhola, 6. Pirojpur.	Barishal Division:	1. Bhandaria, 2. Borhanuddin 3. Nalcity, 4. Kathalia, 5. Char fesson 6. Monpura.

COVERAGE AREA

WZPDCL's electricity distribution system is divided into six geographic circles and serves about 1400K customers while the total authorized area consists of 4190.20 sq. km.

PHYSICAL TERRITORY OF WZPDCL

The six operational circles are depicted in the image below:





State Minister

Ministry of Power, Energy and Mineral Resources
Government of the People's Republic of Bangladesh

MESSAGE

I am happy to know that the Annual Report of West Zone Power Distribution Company Limited (WZPDCL) for the FY 2020-21 is going to be brought out in the 19th Annual General Meeting of the Company. I hope this Annual Report will disseminate all the information of the company's development as well as financial and operational activities of the year.

The indomitable dream of the Father of the Nation "Sonar Bangla" is rejuvenated by the visionary leadership of Honourable Prime Minister Sheikh Hasina who is determined to enlighten every abode of this land by the blissful light of electricity through Vision 2021. Accordingly, she has also adopted Vision 2041 as a continuation of Vision 2021 and seeks to elevate the nation to the development path dreamt by Bangabandhu. For realizing the dream of our leader, WZPDCL is also determined to complete its 100% electrification coverage programme. No house would be left in dark by Mujib Borsho.

As a part of digitalization, WZPDCL has introduced Enterprise Resource Planning (ERP) software to run the organization smoothly and smartly. WZPDCL has passed a successful time in the reporting period by attaining the objectives of the Government towards accomplishing the Vision 2021 specifically the Digitalization target of the Government. It is worth to mention that WZPDCL has achieved most of the indicators of Annual Performance Agreement (APA) as determined by the Power Division for the FY 2020-21.

I wish the 19th Annual General Meeting of WZPDCL to be successful and acceptable to all concerned of WZPDCL.

Joy Bangla, Joy Bangabandhu
May Bangladesh Live forever

Nasrul Hamid, MP



Secretary

Power Division

Ministry of Power, Energy & Mineral Resources
Government of the People's Republic of Bangladesh

MESSAGE

I am happy to know that West Zone Power Distribution Company (WZPDCL) is going to publish its Annual Report for the 2020-21 on the eve of its 19th Annual General Meeting (AGM). WZPDCL, being one of the largest power distribution company in Bangladesh has been working to implement the vision of the Government towards providing quality electricity to all.

It is also a pleasure for me to know that WZPDCL has been successfully operating distribution system reducing system loss to 7.88% in FY 2020-21 from 8.27% in FY 2019-20. The total collection amount in FY 2020-21 was Tk. 2,503 Crore compared to Tk. 2,259 Crore in FY 2019-20 which shows a continuous improvement of the company. It also inspired me that in the FY 2020-21 the total contribution of WZPDCL to government exchequer was around Tk. 171 Crore. It is also inspiring to know that despite the limitation in working environment due to Covid-19 pandemic WZPDCL has succeeded to achieve the target of Mujib Borsho to ensure 100% electrification to the customers in its jurisdiction under the dynamic leadership of Honourable Prime Minister Sheikh Hasina.

I express my sincere thanks to the Board of Directors and officials of WZPDCL for their relentless efforts for these commendable success.

I hope that the 19th Annual General Meeting of WZPDCL will pave the way for the further improvement of performance of the company.

Md. Habibur Rahman



Chairman, WZPDCL
& Additional Secretary (Retd.), Power Division
Ministry of Power, Energy & Mineral Resources
Government of the People's Republic of Bangladesh

MESSAGE

It is a great pleasure for me to write some words on the Annual Report of West Zone Power Distribution Company Limited (WZPDCL) for the FY 2020-21 which is going to be published in the 19th Annual General Meeting. This report reveals the status quo of various organizational units such as Distribution System, System Protection, Digital System, Strategic Planning and Development, Financial Status and other related activities of the company.

On the eve of Mujib Borsho upholding the vision and determination of Honourable Prime Minister to ensure electricity to every household, WZPDCL has been committed to provide electricity to the furthest corner within its operational area. In the last 17 years, the Company has been able to reduce system loss from 22.72% to 7.88% and during this period of time the number of consumers is increased from 12,51,109 to 13,50,970 number of connections. This indicates a positive mind set within the company to commit to the welfare of the general consumers. Sincere efforts are in process to establish a congenial atmosphere in WZPDCL geared towards quality electricity and excellent service. As an effort towards implementing the vision of a Digital Bangladesh and also making the utility services easier for the consumers of WZPDCL, the Company has already installed 1,50,738 units of Smart Pre-Payment Meter.

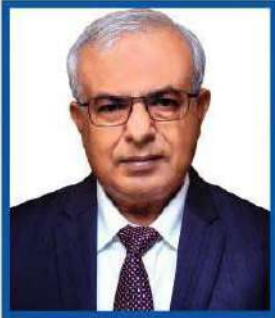
WZPDCL has passed a successful time in the reporting period by attaining the objectives of the Government towards accomplishing the Vision 2021 specifically the Digitalization target of the Government. It is worth to mention that WZPDCL has achieved most of the targets of Annual Performance Agreement (APA) as determined by the Power Division for the FY 2020-21.

I would like to convey my sincere gratitude to Her Excellency Sheikh Hasina MP, Honourable Prime Minister, Government of the People's Republic of Bangladesh for her visionary and charismatic leadership and pioneering role for the development of power sector.

My deep appreciation extends towards to Honourable Adviser Dr. Tawfiq-e-Elahi Chowdhury, Bir Bikram, Honourable State Minister Mr. Nasrul Hamid MP and Md. Habibur Rahman, Secretary, Power Division, Ministry of Power, Energy and Mineral Resources for their continuous support, directives and guidance to achieve the overall goals of the company. I also extend my sincere thanks to all the officers and staff of the Company who have contributed to the successful functioning of the Company. The directors of the Board of the Company deserve credit for the excellent progress made within this short span of time against all sorts of challenges and difficulties.

I hope the Annual Report would be necessary not only for the internal stakeholders, but external stakeholders such as Researchers, Friends from Media, International Development Organizations and Civil Society etc. I pray for the continuous success of WZPDCL and hope the organization will keep exceeding expectations through the sincere efforts of everybody involved.

Selim Abed



Managing Director
West Zone Power Distribution Company Limited

MESSAGE

It is a great honour and opportunity to state that West Zone Power Distribution Company (WZPDCL) is going to publish its Annual report for FY 2020-2021. WZPDCL is advancing to provide reliable and sustainable electricity to the customers in the economic and social development of the country. To meet the challenge of the load demand of the increasing number of customers, WZPDCL has focused in all technical and management aspects of the organization. Out of the 17 Goals of The Sustainable Development Goals (SDGs) also known as the Global Goals, the Goal 7 of the SDGs is "Affordable and Clean Energy". WZPDCL has accepted all challenges to implement the SDG goal in power sector by introduction of solar power, improving energy productivity and ensuring energy for all concerned to achieve SDG 7 by 2030.

The distribution system of WZPDCL is expanded and renovated through implementing various projects in its area. The projects named mainly Strengthening of Power Distribution System Project, Expansion and Upgradation of Power Distribution System Project and Extension and Augmentation of Power Distribution System Project all support for the building up of the infrastructure of the distribution system of WZPDCL. These projects have respective Project Directors office at Khulna with Executive Engineer's office in others districts of the company. WZPDCL is going to implement SCADA and GIS system in its area which will monitor and control the operation of the distribution system of the company. The Planning and Development section of WZPDCL provides support to initiate any project in the company whereas the System Protection and Control system looks after the operation and protection level of the company.

Like all other utilities of power sector, WZPDCL has signed APA with Power Division of Ministry of Power, Energy and Mineral Resources for the FY 2020-2021. The APA fixes the targets of many parameters like system loss, collection to bill ratio, number of new connection, length of new distribution line installation and the increase of installation capacity of substations etc. WZPDCL has achieved the targets of most parameters in APA set for the FY 2020-2021. The distribution system loss of WZPDCL has been reduced to 7.88% in FY 2020-21 from 8.27% in FY 2019-20. The total collection amount in FY 2020-21 was Tk. 2,503 Crore compared to Tk. 2,259 Crore in FY 2019-20 which shows a continuous improvement of the company.

I would like to thank the Chairman and Board Members for their unabated support and guidance in the aforesaid accomplishment. Sustained progress and continuous improvement are greatly attributed to commitment, collaboration and leadership of the Executive Management and Team supported by need based planning and contributions extended by WZPDCL employees. I would like to further recognize and acknowledge the contribution of our development partners, contractors, suppliers and service providers as their support and service are fundamental in achieving our corporate vision and objectives. I would like to express my sincere appreciation to the honourable shareholders, Ministry of Power, Energy and Mineral Resources, Power Division, Power Cell, Economic Relations Divisions, Ministry of Finance, Ministry of Planning, Bangladesh Power Development Board, Power Grid Company of Bangladesh, all Bankers, other Government Agencies, Local Administration for their continued support and collaboration.

Engr. Md. Azharul Islam

Inside The Report

Notice of the Annual General Meeting	13
Overview Of Wzpdcl	14
Ownership	14
Vision & Mission	16
Values & Key Business Activities	17
Honored Awards & Certification	18-21
Board of Directors	22-24
Board of Directors (Present)	22
Board of Directors (2019-20)	23
Management Team	24
Corporate Profile	25
Banks	26
WZPDCL at a glance	27-31
Last Five Years Operational Performance	32
Directors' Report	33-63
Financial Performance	35
Commercial Activities	36
Technical Activities	37
Development Works & Future Planning	38
On-Going Development Project	39-47
WZPDCL's Own Funded Project	48
Upcoming Projects	49-50
ICT Activities at WZPDCL	51-57
Administrative Activities	58
Human Resource Development	59
Internal Audit Activities	59
Annual Performance Agreement (APA)	60-61
Shortcomings	62
COVID-19 Impact and Precautionary Measures	62
Management Appreciation	63
Corporate Governance	64-67
Corporate Governance Policy	64
Formation of Board	64-65
Formation Of Board Committees	66
Corporate Social Responsibilities	67
Strategy Execution & Performances	68-81
Activities in Energy Efficiency and Renewable Energy	82
Events Highlight	83-97
Auditors Report & Financial Statements	98-104
Notes to the Financial Statements	105-128
Organogram	129-132



ওয়েস্ট জোন পাওয়ার ডিস্ট্রিবিউশন কোম্পানি লিমিটেড
WEST ZONE POWER DISTRIBUTION COMPANY LIMITED
(An Enterprise of Bangladesh Power Development Board)

Office of the Company Secretary
Bidyut Bhaban, Boyra Main Road, Khulna
Mobile : 01714-023405
Email : cs@wzpdcl.gov.bd
Web : wzpdcl.gov.bd

Memo No: 27.22.4785.001.01.001.22-550

Date: 10.03.2022

NOTICE OF THE 19TH ANNUAL GENERAL MEETING

It is hereby to notify for all concerned that the 19th Annual General Meeting of West Zone Power Distribution Company Limited (WZPDCL) for the Financial Year 2020-21 will be held on Wednesday, 30th March 2022 at 6:00 PM at Bijoy Hall, Bidyut Bhaban (Level-15), 1-Abdul Ghani Road, Dhaka to transact the following business and adopt necessary resolutions:

AGENDA

1. To receive and approve the directors' report of FY 2020-21 and the audited financial statements of the company alongwith auditors reports of 2020-21.
2. To appoint/ reappoint auditors and fix-up their remuneration for FY 2021-22.
3. To elect/re-elect directors of the board.
4. To transact any other business of the company with the permission of the chair.

All honorable shareholders and members of the board of directors of the company are cordially requested to attend the annual general meeting.

Dated: 10.03.2022

By order of the Board

Md. Alamgir Kabir
Deputy General Manager (HR & Admin)
& Company Secretary (Additional Charge), WZPDCL

Distribution

Shareholders:

1. Secretary, Power Division, Ministry of Power, Energy & Mineral Resources.
2. Chairman, Bangladesh Power Development Board, Dhaka.
3. Member (Admin), Bangladesh Power Development Board, Dhaka.
4. Member (Finance), Bangladesh Power Development Board, Dhaka.
5. Member (Distribution), Bangladesh Power Development Board, Dhaka.
6. Member (Generation), Bangladesh Power Development Board, Dhaka.
7. Member (P & D), Bangladesh Power Development Board, Dhaka.
8. Managing Director, West Zone Power Distribution Company Limited, Khulna.

Directors:

1. Mr. Selim Abed, Chairman, Board of Directors, WZPDCL & Additional Secretary (Retd.), Power Division, MoPEMR.
2. Mr. Sheikh Akter Hossain, Director, Board of Directors, WZPDCL & Member (Finance), BPDB, Dhaka.
3. Mr. Md. Ahsanur Rahman Hasib, Director, Board of Directors, WZPDCL & Joint Secretary, Power Division, MoPEMR.
4. Mr. Md. Shamsul Alam, Director, Board of Directors, WZPDCL & Member (Distribution), BPDB, Dhaka.
5. Mr. Dhurjjati Prosad Sen, Director, Board of Directors, WZPDCL & Member (P&D), BPDB, Dhaka.
6. Dr. Muhammad Rafiqul Islam, Director, Board of Directors, WZPDCL & Professor, Electrical & Electronic Dept, KUET, Khulna.
7. Mr. Shah Md. Ashraful Haque, Director, Board of Directors, WZPDCL & Deputy Attorney General, Attorney General Office, Dhaka.
8. Mr. Md. Mamunur Rashid FCMA Director, Board of Directors, WZPDCL & , President, ICMAB.
9. Mr. Engr. Md. Azharul Islam, Managing Director, WZPDCL
10. Mr. Maksuda Khandker, Deputy Secretary, Power Division, Dhaka.
11. Mr. Md Abul Kalam, Director , Board of Directors, WZPDCL & Managing Director, Desh Bangla Motors Ltd..

Executive Directors:

1. Mr. Ratan Kumar Debnath FCMA, Executive Director (Finance), WZPDCL.
2. Mr. Engr. Md. Abu Hasan, Executive Director (Engg.) (Addl-Charge), WZPDCL.

Copy to:

1. MARHK & CO., Chartered Accountants, Radiant Clasic (6th Floor) H-32/34, R-6, Block-F, Rampura, Dhaka-1219.

OVERVIEW OF WZPDCL

West Zone Power Distribution Company Limited (WZPDCL) is the entity responsible for supply and distribution of electricity to customer premises in the western part of the country (Khulna & Barishal Division and Greater Faridpur area comprising of 21 Districts and 20 Upazila excluding REB area). The company was formed according to the power sector reform program of Bangladesh Government on 04 November, 2002 under the Companies Act, 1994 as a public limited company.

WZPDCL signed Provisional Vendor's Agreement (VA) and Provisional Power Sales Agreement (PSA) with BPDB on March 23, 2005. After signing the Agreements, the operational activities of WZPDCL commenced on April 01, 2005 by taking over the distribution system of the Western Zone of Bangladesh Power Development Board (BPDB). WZPDCL commenced its function from April, 2005 independently. The employees of BPDB joined WZPDCL in December 16, 2007 through absorption with the end of 'Lien'.

Ownership

The ownership structure of the company is described in the below table:

Sl. No.	Appointment	No. of Shares
1.	Chairman Bangladesh Power Development Board	9,994
2.	Member (Finance) Bangladesh Power Development Board	1
3.	Member (Administration) Bangladesh Power Development Board	1
4.	Member (Generation) Bangladesh Power Development Board	1
5.	Member (Distribution) Bangladesh Power Development Board	1
6.	Member (Planning & Development) Bangladesh Power Development Board	1
7.	Managing Director West Zone Power Distribution Company Ltd.	1
Total		10,000



18th Annual General Meeting, 2019-20 through ZOOM Platform



18th Annual General Meeting, 2019-20 through ZOOM Platform



VISION

The main vision of West Zone Power Distribution Company Limited is to provide quality and reliable electricity supply to the consumers of west zone area for desired economic, social and human development and to become a model & best power service provider in Bangladesh.

MISSION



- ❖ To provide quality electricity at reasonable and affordable prices through excellence in professional services.
- ❖ Ensuring consistent revenue growth and reducing expense and system loss through successful business operations.
- ❖ By 2021, all the people of 21 districts and 20 upazilas of WZPDCL area will have to be covered by electricity service.
- ❖ To increase competition among power supply units to provide specialized services.
- ❖ Improving manpower through professional training as required.
- ❖ Ensuring the delivery of advanced, quality and satisfactory service to customers through international standards and the use of modern technology in management and maintenance.

VALUES

Our values are at the heart of our operations and we believe these values set us apart from others in power sector.

- ❁ We care about our customers, employees & stakeholders.
- ❁ We deliver efficiently & effectively with integrity.
- ❁ We improve & adapt to deliver a better future.

Key Business Activities

Main objective of WZPDCL is to prepare, maintain and develop distribution network and assets in order to ensure safe and reliable electricity distribution upon receiving energy flow to its network from BPDB through transmission network of PGCB. Rendering quality services for the consumer by innovativeness in the development of our service quality. Maximizing Profit and Wealth of the Company for the interest of the owners and the shareholders. Providing secured and friendly working atmosphere for the employees ensuring the contribution of each individual for the progress of the company. Strengthening the social views by ensuring better services towards customers and taking corporate responsibility. Taking all out efforts to uphold the national growth and development.



Honored Awards & Certification



SGS

Certificate BD17/05597

The management system of

West Zone Power Distribution Co. Ltd.

Biddyut Bhaban, 35 Boyra Main Road, Khulna- 9000, Bangladesh

has been assessed and certified as meeting the requirements of

ISO 9001:2015

For the following activities

Electricity distribution Management.

This certificate is valid from 11 October 2018 until 29 June 2020 and remains valid subject to satisfactory surveillance audits. Re certification audit due before 12 June 2020 Issue 2. Certified since 29 June 2017

The audit leading to this certificate commenced on 11 September 2018 Previous issue certificate validity date was until 14 September 2018

Authorized by



UKAS
MANAGEMENT SYSTEMS
0005

SGS United Kingdom Ltd
Roosters Business Park, Epsom, Surrey, Middlesex, Surrey, UK
t+44 (0)151 350-6666 f+44 (0)151 350-6600 www.sgs.com

HC SGS 9001 2015 0818

Page 1 of 1



ISO 9001-2015 Certificate of WZPDCL



Honored Awards & Certification



CERTIFICATE OF APPRECIATION

Power Division

This certificate is awarded to

West Zone Power Distribution Company Limited

for the Innovation of "Low Cost Substation Automation System (SAS) with SCADA"

has secured 2nd position in the "Innovation Showcasing 2021" program dated 27 June, 2021



Secretary
Power Division

Certificate of Appreciation for Innovative Idea Implementation



Receiving Innovation Award (2nd Prize) from Md. Habibur Rahman, Secretary, Power Division

Honored Awards & Certification



Innovation Showcasing Award 2021
By Power Division



Innovation Showcasing Award 2019
By Power Division



Best Stall Award in Development Fair 2021
organized by Khulna District Administration



Innovation Showcasing Award 2019
By Khulna District Administration



Best Stall Award in Power and Energy Week 2015 by
Ministry of Power, Energy and Mineral Resources



Best Stall Award in Development Fair 2018
organized by Khulna District Administration



Best Stall Award in ICME 2015
organized by BUET

Honored Awards & Certification



Innovation Showcasing Award 2018
By Power Division



Best Web Portal Award 2014 by
Divisional Commissioner Office, Khulna



Best Stall Award in ICME 2015
organized by BUET



Best Stall Award in Power and Energy Week 2015 by
Ministry of Power, Energy and Mineral Resources



Best Stall Award in Development Fair 2017
organized by Khulna District Administration



Champions Trophy of
1st Volleyball League 2018-19



Champions Trophy of 33rd Interoffice
Volleyball Competition 2015

BOARD OF DIRECTORS (PRESENT)



CHAIRMAN

Selim Abed

Additional Secretary, Co-Ordination, Power Division

DIRECTORS



Sheikh Akter Hossain
Member (Finance), BPDB



Md. Ahsanur Rahman Hasib
Joint Secretary, Admin, Power Division



Md. Shamsul Alam
Member (Distribution), BPDB



Dhurjati Prosad Sen
Member (P&D), BPDB



Dr. Muhammad Rafiqul Islam
Professor, KUET, Khulna.



Shah Md. Ashraful Haque
Deputy Attorney General, Attorney General Office, Dhaka



Md. Mammur Rashid, FCMA
President, ICMA



Engr. Md. Azharul Islam
Managing Director, WZPDCL



Maksuda Khandker
Deputy Secretary
Power Division, Dhaka.



Md Abul Kalam
Managing Director, Desh Bangla Motors Ltd.

BOARD OF DIRECTORS (2020-2021)



Rahamat Ullah Mohd. Dastagir ndc
Additional Secretary (Planning), Power Division
01 July 2020 to 13 January 2021



Selim Abed
Additional Secretary (Co-Ordination), Power Division
14 January 2021 to Present

CHAIRMAN

DIRECTORS



Mohammad Mofiqur Rahman
Joint Secretary
Planning Commission, Dhaka.



Sheikh Akter Hossain
Member (Finance), BPDB



Asutosh Roy
Member (P&D), BPDB.



Md. Shamsul Alam
Member (Distribution), BPDB



Dr. Muhammad Rafiqul Islam
Professor, KUET, Khulna.



Shah Md. Ashrafur Haque
Deputy Attorney General, Attorney General Office, Dhaka



Md. Mamunur Rashid FCMA
President, ICMAB



Md. Shafique Uddin
Managing Director, WZPDCL
01 July 2020 to 02 May 2021



Md. Ahsanur Rahman Hasib
Deputy Secretary, Power Division, MPEMR.

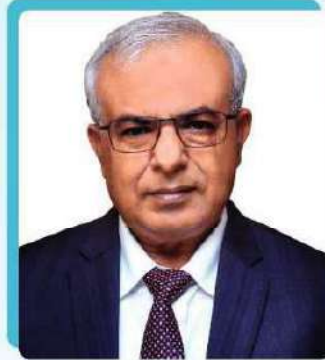


Md Abul Kalam
Managing Director, Desh Bangla Motors Ltd.



Ratan Kumar Debnath FCMA
Managing Director, WZPDCL
02 May 2021 to 30 June 2021

Management Team



Engr. Md. Azharul Islam
Managing Director, WZPDCL



Engr. Md. Abu Hasan
Executive Director (Engg.) (Addl-Charge), WZPDCL



Ratan Kumar Debnath FCMA
Executive Director (Finance), WZPDCL

Company Secretary



Md. Alamgir Kabir
Deputy General Manager (HR & Admin)
& Company Secretary (Additional Charge), WZPDCL

Corporate Profile



Name of the Company :

West Zone Power Distribution Company Limited (WZPDCL)

Company Status :

Public Limited Company.

Date of Incorporation :

04 November 2002

Registered Office :

Bidyut Bhaban, Boyra Main Road, Khulna-9000

An Enterprise of :

Bangladesh Power Development Board (BPDB)

Administrative Ministry

Ministry of Power, Energy & Mineral Resources

WZPDCL Franchise Area

Khulna Division, Barishal Division and Greater Faridpur of Dhaka Division (Excluding BREB area).

Authorized Capital :

Tk 250 Crore

Number of Shares :

2.50 Crore shares of Tk 100 each

Paid-Up Capital :

Tk 10 Lakh

Energy Sales (FY 2020-21)

3391.54MkWh

Sales Revenue (FY 2020-21)

22740.33MTk

Payment to the National Exchequer (FY 2020-21)

1,711.74 MTK

Number of Customer (As on June 30, 2021)

1,350,970

Constructed Distribution Line :

12140.30 KM

Constructed 33/11 kV Substation :

72 Nos, Capacity: 1806.78 MVA

Manpower (As on June 30, 2021):

1722



- Banks**
- ▶ AB Bank Limited
 - ▶ Agrani Bank Limited
 - ▶ Al-Arafah Islami Bank Limited
 - ▶ Bangladesh Commerce Bank Limited
 - ▶ Bangladesh Krishi Bank
 - ▶ Basic Bank Limited
 - ▶ Brac Bank Ltd.
 - ▶ Dhaka Bank Limited
 - ▶ Dutch-Bangla Bank Limited
 - ▶ Eastern Bank Limited
 - ▶ Export Import Bank of Bangladesh Limited
 - ▶ First Security Islami Bank Limited
 - ▶ I F I C Bank Limited
 - ▶ Janata Bank Limited
 - ▶ Mercantile Bank Limited
 - ▶ Modhumoti Bank Limited
 - ▶ National Bank Limited
 - ▶ National Credit & Commerce Bank Limited
 - ▶ NRB Bank Limited
 - ▶ NRB Commercial Bank Limited
 - ▶ One Bank Limited
 - ▶ Padma Bank Limited
 - ▶ Prime Bank Limited
 - ▶ Pubali Bank Limited
 - ▶ Rupali Bank Limited
 - ▶ Social Islami Bank Limited
 - ▶ Sonali Bank Limited
 - ▶ Southeast Bank Limited
 - ▶ Standard Bank Limited
 - ▶ The City Bank Limited
 - ▶ The Premier Bank Limited
 - ▶ Trust Bank Limited
 - ▶ United Commercial Bank Limited

Mobile Banking



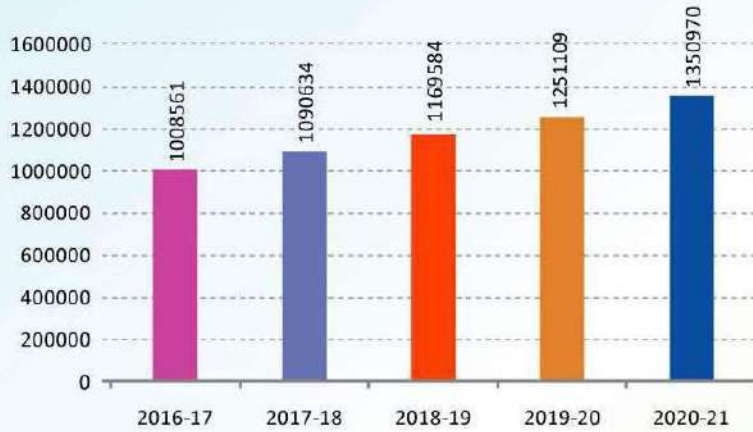
AT A GLANCE



WZPDCL

AT A GLANCE OPERATIONAL PERFORMANCE

No of Consumer

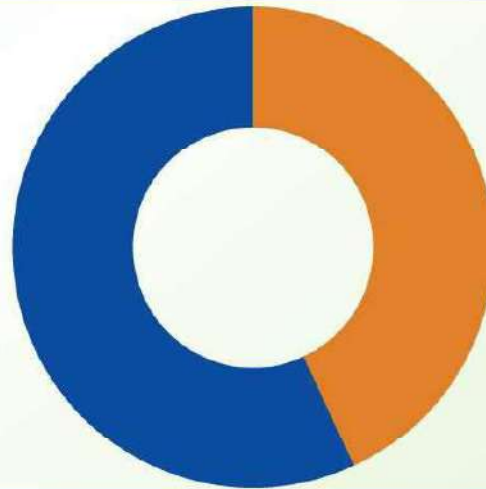


New Consumer

- 2019-20
- 2020-21

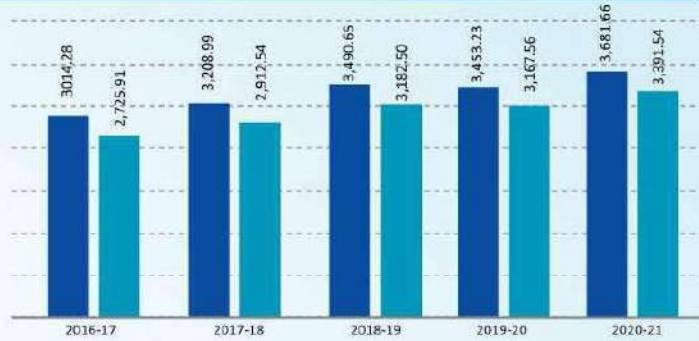
99,861

81,525



Year wise Energy Import & Sales

■ Energy Import (MKWH) ■ Energy Sales (MKWH)



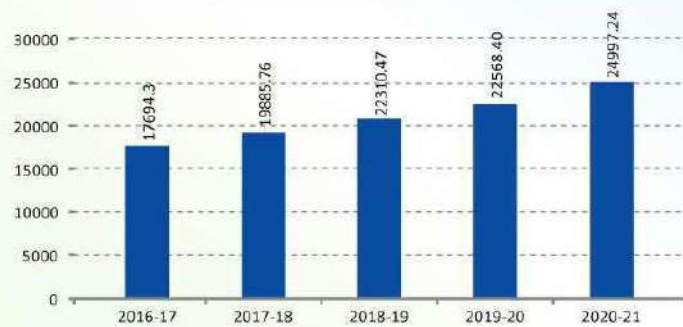
System Loss (%)

◆ System Loss (%)



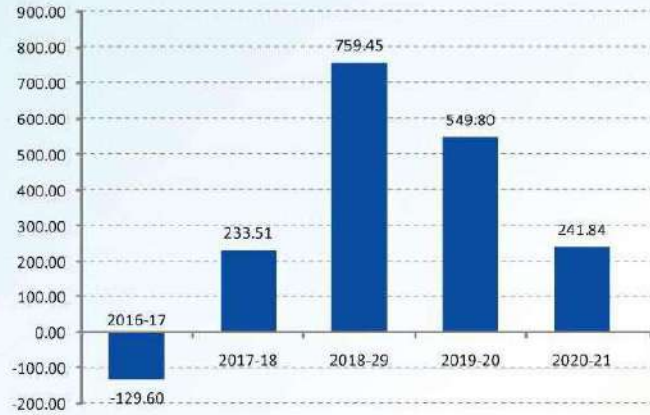
Annual Turnover (MTk)

■ Annual Turnover (MTk)



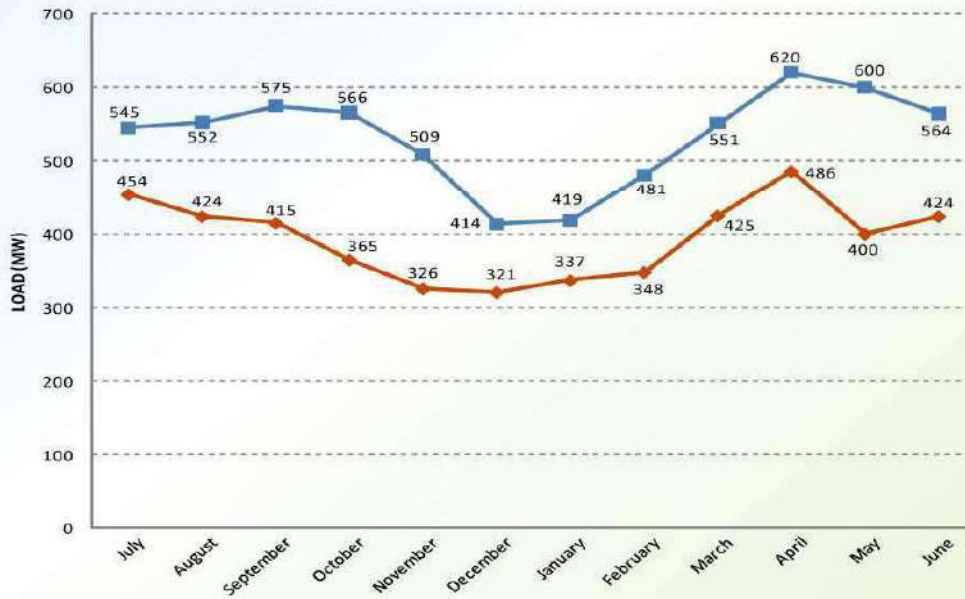
Net Profit after Tax (MTk)

■ Net Profit after Tax MTK)



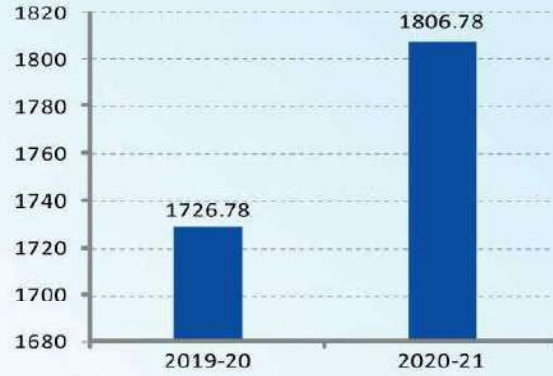
LOAD PROFILE (2020-21)

■ Maximum Load (MW) ◆ Minimum Load (MW)



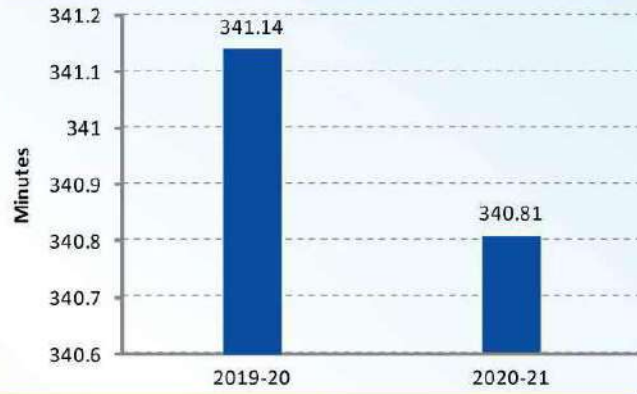
Installed Capacity (MVA)

■ Installed Capacity (MVA)



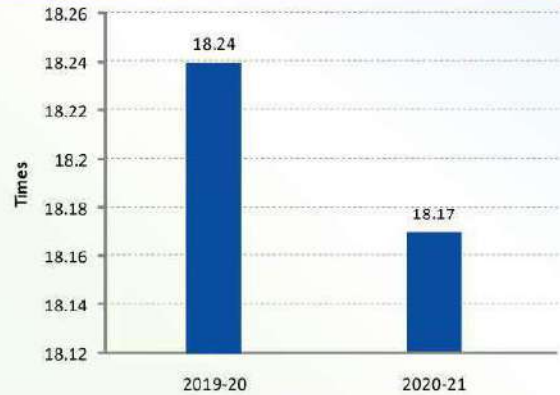
SAIDI

■ SAIDI



SAIFI

■ SAIFI



Last Five Years Operational Performance

Key Financial Indicators:

Particulars	Unit	2020-21	2019-20	2018-19	2017-18	2016-17
Revenue from Operations	MTk	24,997.25	2,568.40	22,310.47	19,156.12	17,694.30
Cost of Sales	MTk	(21,923.11)	(19,190.46)	(18,478.15)	(16,692.54)	(15,342.84)
Gross Profit	MTk	3,074.14	3,377.94	3,832.32	3,034.73	2,351.46
Expenses	MTk	(2,415.98)	(2,284.07)	(2,336.59)	(2,358.95)	(2,284.94)
Operating Profit/(Loss)	MTk	658.16	1,093.87	1,495.73	675.79	66.52
Financial Expenses	MTk	(819.37)	(756.28)	(704.67)	(515.38)	(462.19)
Exchange Gain/(Loss)	MTk	(8.19)	(12.65)	(21.97)	(44.10)	(45.59)
Non-Operating Income	MTk	802.64	543.84	399.29	435.60	419.59
Corporate Tax	MTk	(361.24)	(277.61)	(408.93)	(120.98)	(107.93)
WPP Fund	MTk	(30.15)	(41.37)	--	--	--
Net Profit/(Loss) for the year	MTk	241.84	549.80	759.45	430.93	(129.60)
Share Holders' Equity	MTk	19,834.38	17,268.47	13,610.27	11,727.04	9,627.00
Gross Fixed Assets	MTk	33,416.99	29,121.63	20,628.88	18,246.12	17,678.32
Total Current Assets	MTk	24,960.73	23,161.52	24,452.77	18,015.60	14,286.48
Total Quick Assets	MTk	20,141.20	17,674.15	15,683.30	13,270.03	11,740.37
Total Current Liabilities	MTk	15,011.77	13,967.11	13,244.49	11,864.89	11,411.66

Contribution to the Govt. Revenue:

Particulars	Unit	2020-21	2019-20	2018-19	2017-18	2016-17
VAT from Electricity Bill	MTk	1,217.43	1,139.96	1,097.87	959.09	856.88
VAT from Contractors/Suppliers Bill	MTk	147.16	142.89	74.55	38.94	38.29
Tax deducted at source	MTk	204.96	315.12	375.53	217.82	164.51
Corporate Income Tax	MTk	142.19	163.56	243.26	122.00	122.46
Total Contribution to the Exchequer	MTk	1,711.74	1,761.53	1,791.21	1,337.85	1,182.14

Financial Ratios:

Particulars	Unit	2020-21	2019-20	2018-19	2017-18	2016-17
Current Ratio	%	1.66:1	1.66:1	1.85:1	1.52:1	1.25:1
Quick Ratio	%	1.34:1	1.27:1	1.18:1	1.12:1	1.03:1
Debt Equity Ratio	%	0.46:1	0.48:1	0.50:1	0.50:1	0.52:1
Debt Service Coverage Ratio	Times	2.10:1	2.03:1	2.43:1	2.08:1	1.25:1
Average power purchase/ unit	Tk	5.67	5.29	5.11	5.02	4.91
Cost of Supply/ unit	Tk	7.43	7.02	6.77	6.73	6.65
Accounts Receivable to Sales	Months	1.44	1.90	1.89	2.36	2.48



Directors' Report

WEST ZONE POWER DISTRIBUTION COMPANY LIMITED



Directors' Report

Bismillahir Rahmanir Rahim
Dear Fellow Shareholders & Directors
Assalamualaikum

It gives me great pleasure to present to you the Company's Annual Report for the year ended 30 June 2021. Unfortunately, due to COVID-19 pandemic, FY 2020-21 was an exceptional year of unprecedented lockdowns, restriction of physical movements and heightened levels of fear and panic among people. WZPDCL was forced to face a challenge to supply uninterrupted power to the customer during lockdown periods. As COVID-19 continued to present significant health and economic challenges to people and businesses across the world, the safety and well-being of our employees, customers and communities remained our top priority throughout the year.

With the signs of the outbreak, WZPDCL started to devise contingency plans to manage the situation by taking appropriate actions. A plan was initiated by appointing dedicated taskforces responsible for managing system operations, rearranging office setups, taking sanitization measures and more importantly giving appropriate directions to employees. The entire management team assumed its responsibility and managed the challenging situation with utmost dedication and commitment. WZPDCL immediately adopted alternative means including switching to the digital mode to continue customer service. By taking the necessary precautions and following the guidance of the Cabinet Division and the Power Division, WZPDCL was able to carry out its operations without interruption while protecting its employees by limiting their exposure to the risks of the pandemic.

Before stating the company affairs and the last year operating result of the company, we would like to mourn for our beloved employees who passed away. We remember their contribution to WZPDCL and pray to the Almighty for the peace and tranquility of their departed soul.

I am glad to present the Annual Report of West Zone Power Distribution Company Limited (WZPDCL), Khulna for the Financial Year 2020-21.

Financial Performance

Though lower than expected, WZPDCL continued to demonstrate growth, in customer accounts, regulated units sold and sales revenue. The number of customers 13,50,970, registering an increase of 1,03,163 new customers during the FY 2020-21. Similarly, the regulated units sold during the year reached 3391.54 MKWh, showing a growth of 7.07 % as compared to last year.

The total revenue comprising of the sales revenue and other revenue for the FY 2020-21 was MTk 24,997.24 as against MTk 22,564.40 in FY 2019-20, showing a growth of 10.78 %. Operating costs showed an increase of MTk 21,923.11 compared to MTk 19,190.46 of FY 2019-20. The gross profit reported for the year decreased to MTk 3,074.14 from MTk 3,377.94 reported in FY 2019-20. The capital expenditures program was also affected by the restrictions on carrying out the project activities, following the outbreak of the pandemic.

The prime financial indicator for the reporting year 2020-21 is shown below comparing with previous year 2019-2020.

Particulars	2020-21 (MTk)	2019-20 (MTk)
Revenue from Energy Sales	24,997.25	22,568.40
Cost of Sales	(21,923.11)	(19,190.46)
Gross Profit	3,074.14	3,377.94
Expenses	(2,415.98)	(2,284.07)
Operating Expenses	658.16	1,093.87
Operating Profit/ (Loss)	802.64	543.84
Non-Operating Income	(819.37)	(756.28)
Financial Expenses	(8.19)	(12.65)
WPP Fund	(30.15)	(41.37)
Exchange Gain/(Loss)	603.09	827.41
Corporate Tax	(361.24)	(277.61)
Net Profit /(Loss) after Tax	241.84	549.80

CONTRIBUTION TO THE GOVT. EXCHEQUER:

Particulars	2020-21 (MTk)	2019-20 (MTK)
VAT from Electricity Bills	1,217.43	1,139.96
VAT from Contractors/ Suppliers Bills	147.16	142.89
Tax Deducted at Source	204.96	315.12
Corporate Income Tax	142.19	163.56
Total Contribution to the Exchequer	1,711.74	1,761.53

Commercial Activities

Major commercial activities performed during the financial year 2020-21 are highlighted below:

Reduction of System Loss:

System Loss is a key performance indicator of any electricity distribution company and is determined by the comparison of energy sold & energy purchased. The system loss of this year is 7.88 % where as it was 8.27 % in the previous year. This improvement results from execution of regular drives against illegal consumers, close monitoring of meters incurring replacement & calibration and installation of smart pre-payment meter. The trend of reduction of system loss is shown below:

FY	Reduction of System Loss (%)
2016-17	9.57
2017-18	9.24
2018-19	8.83
2019-20	8.27
2020-21	7.88

Collection/Bill (C/B) Ratio:

The primary objective of maintaining the financial potency of the company is achieved by constant efforts to uphold a vigorous billing/collection ratio. C/B ratio is the primary indicator of the commercial and financial status of the company which is achieved by increasing collection as compared to billing amount. In the reporting period C/B ratio is 102.47 % where as it was 99.88 % in the previous FY. The trend of C/B Ratio is shown below:

FY	CB Ratio (%)
2016-17	99.29
2017-18	100.01
2018-19	100.65
2019-20	99.88
2020-21	102.47

Collection/ Import (C/I) Ratio:

C/I ratio is also the prime indicator of the commercial and financial healthiness of the company which is achieved by improving C/B ratio and decreasing system loss. In the reporting period C/I is 94.39 % where as it was 91.62% in the previous FY. The trend of C/I Ratio is shown below:

FY	CI Ratio (%)
2016-17	89.48
2017-18	90.71
2018-19	91.77
2019-20	91.62
2020-21	94.39

Accounts Receivable/ Average Sales:

One of the indicators of efficient financial management is to decrease the accounts receivable/ sales ratio. The company maintains a system of continuous monitoring of accounts receivable by way of monthly reports and analysis. The Receivables is 1.43 equivalent months whereas it was 1.89 in the previous FY.

New Connections:

Total 1,03,163 nos. of new connections have been added to our system in this year. With these new connections, the total number of electric connections under WZPDCL stands at 13,50,970 at the end of the FY 2020-21.

FY	Consumer (Nos)
2016-17	1008561
2017-18	1090634
2018-19	1169584
2019-20	1247807
2020-21	13,50,970

Technical Activities

Major Technical activities performed during the financial year 2020-21 are highlighted below:

ENHANCEMENT OF INSTALLED CAPACITY

WZPDCL always enhances its system capacity to meet up the growing demand of consumers. As such it took two projects for installation/capacity enhancing of 33/11 kV Substation. In FY 2020-21, the company has installed/enhanced the capacity of following 33/11KV substations, as a result of which the system capacity enhanced to 1806.78 MVA:

No	Name of Substation	Previous Capacity (MVA)	Present Capacity (MVA)	Addition to System (MVA)
1.	Jhenaidah Campus	--	2x10/13.33	26.66
2.	Charfassion	--	2x10/13.33	26.66
3.	Chandanimoahal , Khulna	13.33	2x10/13.33	13.33
4.	Sadhuhati, Jhinaidah	13.33	2x10/13.33	13.33
Total enhancement of system capacity (MVA) =				80.00

CONSTRUCTION OF DISTRIBUTION LINE

Every year WZPDCL expands its source line and distribution network considering uninterrupted power supply to the consumer. The following table shows a picture of construction of distribution line in the FY 2020-21.

SL No	Type of Line	Voltage Level	Length (KM)
01.	Overhead Distribution Line	33 kV	109.60
02.		11 kV	29.20
03.		11/0.4 kV	106.27
04.		0.4 kV	65.53
		Total =	310.60

INSTALLATION OF DISTRIBUTION TRANSFORMER

In order to cater the increasing load demand of consumer and enhanced distribution capacity, WZPDCL installed as many as 566nos. of 11/0.4 KV three phase distribution transformers, in addition to transformers are installed by the consumers at their own accord. At present the company has 9812 nos. of distribution transformers of total capacity 1819.35 MVA being operated in the system.

Distribution Transformer Repair

WZPDCL has two distribution transformer repair shops naming Zonal Repair Shop (ZRS) located at Jashore and Barishal. In FY 2020-21 both ZRS jointly repaired 257 nos. of transformers of different capacity and added to the system.

Development Works & Future Planning

Strategies for Development Works:

The Sustainable Development Goals (SDGs), also known as the Global Goals, were adopted by the United Nations in 2015 as a universal call to action to end poverty, protect the planet, and ensure that by 2030 all people enjoy peace and prosperity. The Sustainable Development Goals are the blueprint to achieve a better and more sustainable future for all. It comprises of 17 universal and transformative Sustainable Development Goals (SDGs). The Goal 7: "Ensure access to affordable, reliable, sustainable and modern energy for all" is related to the power sector development. Again, the Government is committed to the nation to build up Digital Bangladesh and provide electricity to all by 2021. To fulfil the demand linked to the SDG goal 7, a number of distribution projects have been identified for implementation in the 8th FYP during the period FY 2021-25 which include expansion of network, GIS implementation and SCADA installation with a view to establish smart grid in near future.

Besides, Power Division, Ministry of Power, Energy and Mineral Resources has established a roadmap of Bangladesh power sector called Power Sector Master Plan 2016 where the targets of WZPDCL to meet the overall power demand, distribution line construction and distribution transformer installation by 2030 are 2910 MW, 28,533 km and 18,050 nos. respectively. West Zone Power Distribution Company has also taken steps to fulfil the targets of 8th Five Year Plan (FYP) as well as those of the Power Sector Master Plan-2016 through implementation of several projects, some of which are currently going on while others have been planned for implementation during 2021-2030 periods.

Therefore, the company is performing and adopting future action plan in line with the commitment of the Government to fulfil the 8th FYP, PSMP 2016 as well as SDGs.

On-Going Development Project (2020-21)

Strengthening Power Distribution System Project:

WZPDCL is implementing a development project namely "Strengthening Power Distribution System Project (SPDSP)" financed by Government of Bangladesh and WZPDCL jointly to meet the load demand up to year 2021. This project will enhance WZPDCL's whole infrastructure capacity by 453.22 MVA; facilitate approximately 4 lakh nos. of new consumer connections.

Cost of the Project (As per PP) :

i.Total	: 81268.13
ii.GoB	: 75289.70
iii. P.A	: 0.0
iv. WZPDCL (Own Source)	: 5978.43

Implementation Period (As per RDPP):

i. Date of Commencement	: 01 July 2014
ii. Date of Completion	: 30 June 2022

Particulars	Scope (Nos)	Achievement (2020 -21)
Installation of New 33/11 kV Substation (Nos.)	2	2
Capacity enhancement of 33/11 kV Substation (Nos.)	11	6
Construction of 33 kV Distribution line (KM)	113	85
33KV XLPE Single Core Submarine Cable (new)	2	0
33KV U/G Cable (new)	2	0
Renovation of 33 kV Distribution line (KM)	105	105
Construction of 11 kV Distribution line (KM)	111	111
Renovation of 11 kV Distribution line (KM)	105	105
Construction of 11/0.4 kV Distribution line (KM)	353	353
Renovation of 11/0.4 kV Distribution line (KM)	348	348
Construction of 0.4 kV Distribution line (KM)	444	444
Renovation of 0.4 kV Distribution line (KM)	541	541
0.4 KV Line to 11/0.4 KV overhead line (conversion)	292	292
0.4 KV line (Amka vertical)	270	270
Total line(km)	2686	2654
Installation of Distribution Transformer (Nos.)	2100	2100

Financial & Physical Progress of the Project:

Particulars	Progress (July 2020 -June 2021)	Progress (Beginning -June 2021)
ADP Allocation (Lakh Tk)	5500.00	66825.00
Fund Disbursement (Lakh Tk)	4000.00	63998.25
Expenditure (Lakh Tk)	4000.00	63222.40
Financial Progress (%)	72.73%	83.97%
Physical Progress (%)	100.00%	93.02%



*Newly constructed Charfashion 33/11kV, 2*10/13.33 MVA Substation*



*Newly constructed Jhinaidah Campus 33/11kV, 2*10/13.33 MVA Substation*

Expansion & Upgradation of Power Distribution System Project:

WZPDCL has undertaken another development project titled "Expansion & Upgradation of Power Distribution System Project" financed by Government of Bangladesh and WZPDCL jointly to enhance the system capacity to meet the load demand up to year 2030. This project will facilitate approximately 6 lakh nos. of consumers.

Cost of the Project (As per RDPP):

i. Total	: 167470.29
ii. GoB	: 161954.00
iii. P.A	: 0.0
iv. WZPDCL (Own Source)	: 5516.29

Implementation Period (As per RDPP):

i. Date of Commencement &	: 01 July 2016
ii. Date of Completion	: 30 June 2023

Major components of the projects are:

Major components of the projects are:

Particulars	Scope (Nos)	Achievement Up to (2020 -21)
Installation of New 33/11 kV Substation (Nos.)	32	4
Renovation of 33/11 kV Substation (Nos.)	32	--
Construction of 33 kV Distribution line (KM)	430	325.1
Renovation of 33 kV Distribution line (KM)	405	171.9
Construction of 11 kV Distribution line (KM)	74.75	14.3
Installation of Distribution Transformer (Nos.)	1722	1722

Financial & Physical Progress of the Project:

Particulars	Progress (July 2020 - June 2021)	Progress (Beginning - June 2020)
ADP Allocation (Lakh Tk)	17500.00	65000.00
Fund Disbursement (Lakh Tk)	(Ceiling) 10987.00	58426.18
Expenditure (Lakh Tk)	10987.00	57614.05
Financial Progress (%)	100.00	35.57
Physical Progress (%)	100.00	45.00



*Newly constructed Binodpur, Rajbari 33/11kV, 2*10/13.33 MVA Substation*



*Control Room of Newly constructed Binodpur, Rajbari 33/11kV, 2*10/13.33 MVA Substation*



*Newly constructed Chanmari, Barishal 33/11kV, 2*10/13.33 MVA Substation*



*Control Room of Newly constructed Chanmari, Barishal 33/11kV, 2*10/13.33 MVA Substation*

Extension & Augmentation of Power Distribution System Project:

In order to evacuate power from the substations that would be installed by the project namely "Expansion & Upgradation of Power Distribution System Project" within 2023 and to achieve the 100% electrification of WZPDCL area another development project has been undertaken namely "Extension & Augmentation of Power Distribution System Project" financed by Government of Bangladesh and WZPDCL jointly to enhance the system network to meet the load demand upto year 2030. This project will enhance WZPDCL's whole network by 2409 KM and facilitate approximately 6 lakh nos. of new consumer.

Cost of the Project (As per RDPP):

i. Total	: 124905.04
ii. GoB	: 119789.50
iii. P.A	: 0.0
iv. WZPDCL (Own Source)	: 5115.54

Implementation Period (As per DPP):

i. Date of Commencement	: 01 July 2017
ii. Date of Completion	: 30 June 2022

Major components of the projects are:

Particulars	Scope (Nos)	Achievement (2020 - 21)
Construction of 11 kV Distribution line (KM)	587.90	134.12
Renovation of 11 kV Distribution line (KM)	620.87	303.98
Construction of 11/0.4 kV Distribution line (KM)	866.22	551.14
Renovation of 11/0.4 kV Distribution line (KM)	736.98	192.79
Construction of 0.4 kV Distribution line (KM)	954.80	886.69
Renovation of 0.4 kV Distribution line (KM)	1032.39	372.77
Installation of Distribution Transformer (Nos.)	2530.00	871.00
Construction & Renovation of Civil Structure (Sqm)	53278.81	5350.00

Financial & Physical Progress of the Project:

Particulars	Progress (July 2020-June 2021)	Progress (Beginning-June 2021)
ADP Allocation (Lakh Tk)	15000.00	62166.00
Fund Disbursement (Lakh Tk)	15000.00	62166.00
Expenditure (Lakh Tk)	15000.00	60894.89
Financial Progress (%)	100.00	50.83
Physical Progress (%)	100.00	67.56



Newly Constructed 11/0.4 KV Distribution Line at Kushtia



Newly Constructed 11/0.4 KV Distribution Line at Kumarkhali

Smart Prepayment Metering Project for West Zone Power Distribution Company Ltd. (WZPDCL) Area:

To get real time data of energy meter & monitor from a central server and to provide easier way of electricity bill payment for the customer WZPDCL has undertaken another development project namely "Smart Prepayment Metering Project for West Zone Power Distribution Company Ltd. (WZPDCL) Area" financed by Government of Bangladesh and WZPDCL jointly to install 500000 nos. of smart prepayment meters within 31 December 2021.

Name of the Project : Smart Pre-Payment Metering Project for West Zone Power Distribution Company Ltd. (WZPDCL) Area (1st Revised).

Cost of the Project (In Lakh TK, As per RDPP):

i.Total	: 42084.05
ii.GOB	: 40848.91
iii. P. A	: 0.0
iv. WZPDCL (Own Source)	: 1235.15

Implementation Period (As per RDPP):

i.Date of Commencement	: 01 July 2017
ii.Date of Completion	: 31 December 2021

Major components of the projects are:

Particulars	Scope (Nos.)	Achievement (2020-21)	Achievement (Beginning - June 2021)
Single Phase smart Pre-Payment meter (Nos.)	486000	145783	287173
Three Phase smart Pre-Payment meter (Nos.)	14000	4955	7533
Utility Customization Center (UCC) (Nos.)	28	09	16
Utility Vending Stations (UVS) (Nos.)	56	18	32
Hand Held Unit (HHU) (Nos.)	56	18	32
Disaster Recovery Center (DRC) (Nos.)	01	In progress	In progress

Financial & Physical Progress of the Project:

Particulars	Progress (July 2020-June 2021)	Progress (Beginning-June 2021)
ADP/RADP Allocation (Lakh Tk)	8934.00	22991.00
Fund Disbursement (Lakh Tk)	6924.00	20981.00
Expenditure (Lakh Tk)	6924.00	20966.53
Financial Progress (%)	77.50	51.33
Physical Progress (%)	100.00	72.15



Pre-Payment Meter Installed under Smart Pre-Payment Metering Project.



S&D-Chuadanga Utility Vending Station.

WZPDCL's Own Funded Project

(i) Installation of Fault Passage Indicators (FPIs)

For Minimization of system down time due to 33 kV line faults, projects have been taken to install Fault Passage Indicators (FPIs). This has significantly quickened and eased the 33 kV line fault finding process for service restoration which has consequently resulted in increased revenue due to increase in sales and improvement in the quality of consumer service.

Particulars	Cost (Lac Tk)	Scope (Set)	Achievement (2019 -20)	Achievement (2020 -21)
Installation of (FPIs) (Phase- 1)	37.35	30 sets FPIs (3 Nos. 33 kV Line) 1.Patuakhali - Payra:62 km 2.Faridpur -Rajbarhi: 33 km 3.Bhandaria - Barguna: 68 km	Completed	-
Installation of (FPIs) (Phase- 2)	180.00	209 sets FPIs (60 Nos. 33 kV Line & 01 Nos. 11 kV Feeder)	-	In Progress

(ii) 33/11 kV Model Substation with Control, Protection, Automation & Simulation System for Training Purpose at WZPDCL Training Institute.

To establish hand-on training facility regarding operation, control, protection, automation etc. in WZPDCL Training Institute a 33/11 kV model substation is being installed with control, protection and automation simulation system.

Particulars	Scope (Nos)	Cost (Lac Tk)	Achievement (2020 -21)
Installation 33/11 kV Model Substation with Control, Protection and Automation Simulation System on turnkey basis.	01	284.00	Construction works In Progress

(iii) Implementation of GIS & SCADA Based ADMS (Advanced Distribution Management System) for WZPDCL (Phase-1)

In order to provide quality and reliable power supply, reduce system losses: both technical and non-technical, reduce the burning of transformers and maintaining a healthy distribution network, implement a better complaint management system using GIS & SCADA technologies and provide better consumer services a pilot project has been taken titled "Implementation of GIS & SCADA Based ADMS (Advanced Distribution Management System) for WZPDCL (Phase-1)".

Particulars	Scope (Nos)	Cost (Lac Tk)	Achievement (2020 -21)
GIS & SCADA Based ADMS implementation in 11 kV Bagmara Feeder from 33/11 kV City Main S/S and 11 kV Ferighat Feeder from 33/11 kV Labanchara S/S.	Substations: 02 Nos. 11 kV feeder: 02 Nos.	1250.00 v(about)	Survey works in Progress . Project is to be completed by Nov,2021.

On satisfactory outcome of this pilot project, initiative for the implementation of similar project for the entire area of WZPDCL can be taken.

(iv) Modernization of Zonal Repair Shop (ZRS), Barishal under WZPDCL

WZPDCL's Zonal Repair Shop (ZRS) in Barishal will be renovated and upgraded under this project. This project will enhance both the capacity and the quality of repair works in ZRS, Barishal. After implementation of this project, improved ZRS in Barishal will contribute further in saving of resources by reducing wastage of equipment as well as their repairing cost. Consultant firm selection process is underway for designing, estimation etc. works.

Upcoming Projects:

1. Modernization of Power Distribution Smart Grid Phase-I:

The project has been designed for entire WZPDCL area. Intended implementation period is Jan' 2022-June'2026 and total estimated project cost is 1077.3756 Crore BDT. The project scope includes installation of SCADA system, distribution control system in 97 nos. 33/11 KV substations, GIS mapping of entire WZPDCL's geographical area, renovation of 20 substations, construction/ rehabilitation of 183.25 kilometers 33 kV overhead lines etc. After the successful implementation of the project, all the 33/11 kV substations will come under automation system and automatic real-time monitoring & control of power distribution system will be realized. As a result, electricity distribution system will become more reliable by the utilization of modern technology. Development Project Proposal (DPP) of this project has been submitted to power division for approval.

2. Underground Power Distribution System Project in West Zone

Area (Phase-1):

This project aims to convert the existing overhead power distribution network in City corporation/Municipal areas of Khulna, Jashore and Barishal Sadar Upazilas to underground network. It has been planned to be implemented within the period July'2022-June'26. Feasibility study of the project has already been completed. DPP formulation as well as fund searching is under progress.

This project will be implemented to facilitate clean metropolitan along side improved, reliable and safe power distribution network of WZPDCL.

3. Smart Prepayment Metering Project For West Zone Power Distribution Company Ltd. (WZPDCL) Area (phase-II):

This project has the provision of installing around 15 Lac Smart Pre-paid meters (14,62,858 nos. single phase meters and 37,142 nos. three phase meters) in order to bring total consumer base of WZPDCL under smart-prepayment metering system. The proposed project has been planned to be implemented during July/22-June/26. Consultant firm has already been appointed for the feasibility study of this proposed project. Prepayment system will increase the flow of revenue for WZPDCL. On the other hand, it will increase the convenience of bill payment and help consumers to control their energy usage and hence reduce energy wastage.

4. Distribution System Improvement Project up to 2030 (Phase-1):

This distribution system improvement project will be taken to accommodate future load growth of WZPDCL upto 2025. Distribution line expansion & rehabilitation as well as substation installation and renovation will be done by this project. Selection process of consultant firm for the feasibility study of this proposed project is under way.

5. Distribution System Improvement Project up to 2030 (Phase-2):

This distribution system improvement project will be taken to accommodate future load growth of WZPDCL upto 2030. Distribution line expansion & rehabilitation and substations installation as well as renovation will be done by this project according to the demand forecasted in PSMP 2016.



Gathering after Monthly Revenue Meeting at Conference Center of WZPDCL Training Institute.

ICT Activities of WZPDCL

WZPDCL is determined to ensure Transparent, Responsible and Accountable Consumer service and for delivering this consumer service to the Consumer's doorstep, WZPDCL has launched numerous Consumer and Official services regarding ICT. The advancement of Information Communication Technology makes the vast treasure of all forms of knowledge, information, inventions, methodologies, techniques, process and technologies from entire globe available by accessing through internet. With the advent of 'Digital Bangladesh' as a prime focus of the government, e-governance is the application of Information and Communication Technology (ICT) for delivering government services, exchange of information communication transactions, integration of various stand-alone systems and services between Government-to-Citizens (G2C), Government-to-Business (G2B) , and Government-to-Government (G2G) as well as back-office processes and interactions within the entire government frame work.

Development of ICT is closely associated with 'bringing government services to the 'citizen's doorsteps.' This is the main essence of designing ICT development in WZPDCL.

Main Features of ICT Activities of WZPDCL :



Figure: Hexagonal Representation of ICT activities of WZPDCL

The brief description of other ICT Activities including the mentioned are described below:

Name of the Activity	Description and Effects						
<p>WZPDCL Call Center</p>	<ul style="list-style-type: none"> ❖ The Consumers of WZPDCL can get their desired consumer services 24/7 just by calling 16117. The complaints of the consumers are solved in the shortest possible time. ❖ Call Center Operators take the feedback of the consumers and monitor the overall process. <div data-bbox="415 653 1105 1062" data-label="Diagram"> <pre> graph LR Customer[Customer] --> CCO[Call Center Operator] CCO --> CE[Complain Entry] CE --> AT[Assign Technical Team if required] AT --> CS((Complain Solved)) CS --> FCS[Feedback Customer Through SMS or Call] </pre> </div>						
<p>Online Bill Payment System</p>	<ul style="list-style-type: none"> ❖ Both prepaid and postpaid bill payment system was a tedious work in few years back. People had to queue to the Banks and had to spoil their valuable hours. To solve this problem, now the consumers can pay their bills through mobile phone by maintaining BTRC rules. ❖ Almost 38% bill collected in WZPDCL through mobile phone and apps: Robi, Grameenphone, Bkash ,DBBL, SJIBL and Ekpai. A great deal of time has been saved for computer operator for not to entry credit posting of those data that paid by mobile operator. This system is error free. ❖ In case of prepaid vending people don't need to go to vending stations. They can recharge their mobile through mobile apps Robi Cash, GPAY, Bkash, Rocket, OK Wallet, Nagad as well as USSD platform. 						
<div data-bbox="430 1480 1356 1753" data-label="Figure"> <p style="text-align: center;">WZPDCL BILL COLLECTION</p> <table border="1"> <caption>Figure: Pie Chart of WZPDCL Bill Collection</caption> <thead> <tr> <th>Collection Type</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Online Postpaid Collection</td> <td>38.74</td> </tr> <tr> <td>Offline Postpaid Collection</td> <td>61.26</td> </tr> </tbody> </table> </div>		Collection Type	Percentage	Online Postpaid Collection	38.74	Offline Postpaid Collection	61.26
Collection Type	Percentage						
Online Postpaid Collection	38.74						
Offline Postpaid Collection	61.26						

Name of the Activity	Description and Effects
<p>Bill On Web</p>	<p>❖ Digital Bangladesh is one of the nation's dreams. To make "Digital Bangladesh" we have to ensure paperless office work. For this WZPDCL has started Bill on web. Consumer of WZPDCL can go to this link and view their outstanding. They can also view their ledger and print hard copy of the bill. If the consumer wants, he can pay his bill through the website.</p> <p>❖ It also eases the work of local offices and saves manpower and time as well. No need to go door to door to distribute bills.</p> <div data-bbox="630 653 1024 1045" data-label="Diagram"> </div>
<p>Enterprise Resource Planning (ERP)</p>	<p>❖ Power division has introduced Enterprise Resource Planning (ERP). The officers and staffs of WZPDCL can view their service information such as identity no., joining date, job history, spouse, children, retirement date, educational qualification, nominee, foreign tour information, personal file etc. ERP has four modules: Fixed Asset, Human Resource, Procurement and Finance module. Presently WZPDCL generate salary through ERP under HR module. Trial Balance, Income Statement, Balance Sheet, Cash-Flow Statement report generate through Finance Module.</p> <div data-bbox="643 1304 1333 1774" data-label="Diagram"> </div> <p>Figure: Graphical Representation of Power Sector ERP Modules</p>

Name of the Activity	Description and Effects
<p>Online Complain Management System</p>	<p>❖ Along with the Call Center, Mobile Apps, One Stop Service, the consumers of WZPDCL can also submit their complain through WZPDCL Online Complain Management System. Any consumer can place query by visiting the website.</p>
<p>Online New Connection System</p>	<p>❖ To make new electricity connection service easier WZPDCL has Online New connection software which is updated time to time. It is another paper less work. Consumers don't need to go to office for new connection not even banks. They can apply online and get notified through SMS in different steps. After preparing Estimate/Demand note, applicant gets SMS with Estimate/Demand fee and makes payment by 24/7 online.</p>
<p>Online Store Inventory Software</p>	<p>❖ Managing inventory is a significant challenge for all businesses. Without control over inventory, an organization can not manage its warehouse, control material expenditures, or take other steps to manage and streamline the supply chain across projects.</p> <p>❖ WZPDCL is using Online Store Inventory Software to keep track of all warehouse materials and other products of the utilities very efficiently. It enhances transparency and reduces toil of the officials.</p>
<p>Training Management Software</p>	<p>❖ WZPDCL ICT team have developed "Training Management Software" for WZPDCL Training Institute. It helps to select target trainee group and proper nominees among the employees. Management authority can easily decide to select nominee according to training man-hour, total training of a trainee, course wise training of a trainee. It also helps to achieve the govt. paperless office program.</p>

Name of the Activity	Description and Effects
E-Recruitment System	<ul style="list-style-type: none"> ✦ The recruitment is an important job for all public offices. In some recruitment of power sector, thousands of candidates apply for different posts. It is very difficult to verify the documents of the candidates and to select primarily for interview. Again, issuance of interview card for candidates in large scale is another cumbersome job and it may so happen, the card may reach to the candidate even after the date of interview. To overcome this situation Power Division has initiated to computerize the whole recruitment system. Software has been developed, where application will have to be submitted through on-line and sorting of documents, issuance of interview cards and other related jobs will be done through computerized system. A few recruitment processes have been done with this system.
E-Filing	<ul style="list-style-type: none"> ✦ E-filing system has been established in intra-office work. All files, note sheets, letters are managed, sent, approved and documented in online E-filing system. www.nothi.gov.bd. Among all offices including headquarters.
WZPDCL Apps	<ul style="list-style-type: none"> ✦ WZPDCL will shortly launch a mobile apps to ensure Consumer satisfaction at the highest level. ✦ This is mainly an Android Mobile apps which includes every consumer level service features in the app including Billing, New Connection, Complain Service, Call Centre Facility and many others exciting features. ✦ Consumer can download the apps from Play Store, instal and sign up with the registered mobile number, use the app from any Android Smart Phone. ✦ It will reduce the time consumption and cost for a consumer to avail any feature of WZPDCL. <div data-bbox="690 1161 902 1612" style="text-align: center;"> </div>
WZPDCL Mail Server	<ul style="list-style-type: none"> ✦ To achieve secure and authentic electronic mail system West Zone Power Distribution Company Limited configured own Mail Server. As a part of e-governance, WZPDCL established e-mail connectivity in all unit offices which facilitates communication among the offices including the Ministry of Power, Energy and Mineral Resources (MPEMR).

Figure: WZPDCL Apps Login Window

WZPDCL Data Center

WZPDCL established own Data Center in Jashore. All important information, especially of prepaid related data are stored here. This Data Center is operated by own manpower of WZPDCL.



Call Center

To make customer service more efficient and easier than before, WZPDCL has started it's own Call Center. The Hotline number of WZPDCL Call Center is "16117". By calling this Hotline number, consumer can submit any kind of complaint or can ask for any kind of query or service. Skillful computer learned employees are assigned by WZPDCL to operate the call center for 24/7.

২৪ ঘণ্টা গ্রাহক সেবায়
ওজোপাডিকো'র কল সেন্টার

সম্মানিত গ্রাহকবৃন্দ বিদ্যুতের যে কোন অভিযোগ ও
তথ্য অনুসন্ধানের জন্য কল করুন

১৬১১৭

“অবিরাম বিদ্যুৎ সেবায় নিয়োজিত”

ওয়েস্ট জোন পাওয়ার ডিস্ট্রিবিউশন কোম্পানি লিমিটেড (ওজোপাডিকো)



Call Center Services

- ❖ Providing Information,
- ❖ Solving New Connection Problem,
- ❖ Solving Electricity Problem,
- ❖ Voltage Up Down Problem Fixing,
- ❖ Meter Related Problem Solving,
- ❖ Electricity Bill Payment Related Problem Solving,
- ❖ Monthly Bill Related Problem Solving,
- ❖ Prepaid Meter Vending Problem Fixing,
- ❖ Others, any kind of complaint.

Digital Services

Digital Attendance System:

In WZPDCL head quarter biometric digital attendance system is established. Human resource department regularly monitor this attendance of all officers and employees. We can get Daily, Monthly, Yearly and Individual, Absent, Overtime report from this system.

Close circuit camera:

To ensure the safety and security close circuit cameras are installed in WZPDCL headquarter and all 33/11KV substations. Any loss or theft of materials and assets and any unwanted incidence can be recorded and monitored at the Headquarters by this camera. Headquarter can also monitor through mobile applications.

Web Portal:

WZPDCL has an informative web portal (<http://www.wzpdcl.gov.bd/>) through which any customer can avail the information about the company, customer services, commercial operations, electricity tariff, citizen charter, tenders, monthly commercial report, contact information, load shedding report, future planning, recruitment information, NOC upload for passport and VISA processing, Tender upload etc. WZPDCL web portal is bilingual: Bengali and English.

Video Conferencing System amongst WZPDCL and other Entities of the Power Sector:

Video Conferencing System has been established in WZPDCL's all officers of the company can easily communicate with each others within the short notice. Through this system, the entities of power sector including the Power Division can communicate with each other instantly which saves time and cost.

E-Tendering System through e-GP:

Procurement is the most important and delicate function of all government offices. Many complains are being heard on the process of procurement and bidders are often obstructed at the time of dropping tenders. So it is the good area to address this problem through introduction of e-Tendering system. CPTU is working on to implement this e-Tendering process.

Administrative Activities

Human Resource Management

West Zone Power Distribution Company Limited (WZPDCL) is gradually automating the power supply system of WZPDCL under human resource management. Skilled manpower is creating in this process. The requirements have increased many times over. With the use of skilled manpower and digital technology, it is possible to make maximum use of WZPDCL manpower. The first step of creating skilled manpower is a transparent recruitment process. From the very beginning, WZPDCL has been inviting applications through advertisements in national newspapers and WZPDCL Website to speed up the recruitment process. After receiving the application, the work of taking written test, evaluation and selection through third party like KUET, MIST and IBA, (Dhaka University) are done. The recruited employees are then gradually transformed into more skilled manpower through foundation and on-the-job training at our own training Institute and Bangladesh Power Management Institute (BPMI). There is a one line substation in WZPDCL training Institute which is first time and only in Bangladesh. The trainers have been trained up by using this one line substation. A total of 32 employees have been recruited in the 2020-2021 financial year. The Unified Service Rules, recommended by the Ministry of Power, Energy and Mineral Resources have been implemented in the WZPDCL. Incentive bonus is being given to WZPDCL employees on the basis of annual performance appraisal. WZPDCL Employees those who are working in the Shifting duty, they are getting Shift allowances. The Government of the People's Republic of Bangladesh has formulated the National Integrity Strategy in 2012. The main objective of this strategy is to establish good governance in the state and society by practicing it and preventing corruption. Integrity is being practiced among WZPDCL employees in order to make transparency, accountability, honesty, ethics and sense of responsibility in the workplace more encouraging, faster and more institutionalized. As part of this, arrangements have been made to display banners with the WZPDCL complaint number and the hotline in every visible place, especially in all the offices where the customers meet. WZPDCL always committed to establish the Enterprise resource planning (ERP) Within the Organisation. In the financial year 2020-2021 a total 32 employees have been provided insurance benefits for the treatment of major disease. WZPDCL is also organizing public hearing, awareness campaigns, publishing quarterly bulletins for image development of the company. WZPDCL is showing it's excellence by participating in skilled knowledge based competition like "Innovation Showcasing" which is organised by the Power Division of "Power Energy & Mineral Resources Ministry". In 2020-2021 financial year WZPDCL has secured 2nd Position among the 16 organizations in power sector for successfully implementing their Innovation Idea.

Human Resource Development

Training Activities

West Zone power Distribution Company Limited (WZPDCL) is one of the electricity distribution company in Bangladesh encompassing of 21 districts and 20 Upazillas. "WZPDC Training Institute" of WZPDCL has been playing a pivotal role by providing technical and non-technical knowledge based training throughout the whole year to ensure better service and quality electricity to the customers. Training has no alternative in order to achieve the goals and targets particularly set under the Annual Performance Agreement (APA) for each & every unit of the company. Training Institute of WZPDCL has been organizing different types of training programs for officers and staffs (Technical & Non-Technical) to make the employees skilled in latest technologies and best practices in operation, maintenance of the system and Management techniques. Every year we revisiting our needs of training modules & according those are rearranged to cope with the new technology & services. National Integrity Strategy, e-Governance & Innovation in Power Sector, Right to Information are also included in our training program. So that high moral excellence can be achieved & practiced in WZPDCL.

Following is the outcome Statement of training in WZPDCL in the reporting period.

Financial Year	Total Employee to be Trained	Targeted man-hours	Achieved man-hours	Achievement (%)
2010-2011	2201	88040	93162	105.80
2011-2012	2188	109400	109400	100.00
2012-2013	2250	135000	155420	115.13
2013-2014	2287	137220	170561	124.00
2014-2015	2341	140460	152516	108.58
2015-2016	2268	158760	166426	104.83
2016-2017	2121	148470	158813	107.00
2017-2018	2044	143080	154093	107.70
2018-2019	1957	136990	140071	102.25
2019-2020	1877	131390	133001	101.22
2020-2021	1786	89300	113267	130.64

Internal Audit Activities

WZPDCL officials arranged bi-lateral and tri-partite Audit Meeting at O & M Circles to settle up Audit Objections in FY 2020-2021. At the beginning of FY 2020-2021 the nos. of Audit Objections was 412. In the reporting period, zero nos. of Audit Objections was raised while 183 nos. of Audit Objections was settled up. The unsettled Audit Objections were 229 at the end of FY 2020-2021.

To develop the internal control system of the company, the audit team of WZPDCL is performing audit works throughout the year.

Annual Performance Agreement (APA)

Annual Performance Agreement (APA) is essentially a record of understanding between the Secretary of the Power Division, MoPEMR and the Managing Director of WZPDCL. Annual Performance Agreement (APA) has been introduced with the purpose of promoting greater transparency and accountability in the Government organizations, proper utilization of resources and increasing institutional efficiency. In this agreement, strategic objectives of the concerned organization, activities to attain these strategic objectives and targets and indicators for measuring results of these activities have been expressed ex-ante. The actual achievements of the concerned organization in the relevant year against the agreed targets were evaluated at the end of the year.

An APA was signed between Power Division, Ministry of Power, Energy & Mineral Resources (MPEMR) and WZPDCL with a view to achieving the targets of APA by the Company for the FY 2020-21. Subsequently management of WZPDCL has signed APA with O & M Circles and Project Office to distribute the target rationally fixed by the Power Division.



APA a Contract Signing Ceremony.

In the FY 2020-21 the targets and achievements of APA by WZPDCL is as follows

Sl.	Performance Indicators of APA	Units	Target (2020 - 21)	Achievement (2020 - 21)
1	Construction of distribution lines Construction/Capacity	Km	200	310.60
2	Enhancement of Distribution Substation	MVA	80	80
3	Distribution System Loss	%	8.90	7.88
4	Net meter installation	Number	20	74
5	Automation of 11 kV Feeder to provide machine generated SAIDI & SAIFI	%	100	100
6	System Average Interruption Duration Index (SAIDI)	Minutes	400	340.81
7	System Average Interruption frequency Index (SAIFI)	Times	20	18.17
8	Power Factor at Each Billing Point	%	90.0	95.30
9	New Connection Households	Number	30000	80603
10	Installation of Pre -paid Meter	Number	100000	150738
11	Percentage of Overloaded Transformer	%	0.1	0.0
12	Bill distribution by Out sourcing	No. of S&D	5	5
13	Public Hearing	Number	250	472
14	Accounts Receivable	Eqv. Month	2.45	1.44
15	Accounts Payable	Month	2.5	1
16	Collection Bill Ratio	%	90	102.47
17	Current Ratio	Ratio	1.75:1	1.66:1
18	Quick Ratio	Ratio	1.10:1	1.34:1
19	Debt Service Coverage Ratio	Ratio	1.55:1	2.09:1
20	DSL payment to the Government	CreorTk	--	13.25
21	Implementation of ADP (Financial)	%	100	100
22	E-GP tendering (all local bellow 100 crore) which is applicable	%	100	100
23	Approval of GIS Project	Nos	1	1
24	Overall GIS Mapping	%	100	--

By evaluating the performance against the target, the employees will be brought under Incentive Plan (Bonus or Penalty).

Shortcomings

In order to sustain with economically viable through optimal earning by its operation, the main objective of the Company is to provide quality and reliable electricity to the customers with a reasonable and affordable price. The Company has achieved almost all targets set by the power division for the financial year of 2020-21 although there are some limitations. The limitations are:

- i) Line loss of distribution line is high due to geographical area, consumer concentration and long distribution line length of WZPDCL.
- ii) The consumer mix is not favorable as the socio-economic condition of the people under WZPDCL's geographical area, like other distribution agencies of Bangladesh.
- iii) The company generates electricity at Monpura, aupazilla isolated from grid supply, by using diesel generator with fuel cost of TK 29.83 per unit. Disregarding other cost, only for generation of electricity there incurred a loss of TK 2.22 crore in the financial year 2020-21.

COVID-19 Impact and Precautionary Measures

The COVID-19 pandemic had a severe impaction all business aspects. WZPDCL formed a Crisis Management Committee to tackle health emergencies. Right in the early stage, the Continuity prepared a workplace risk mitigation plan and followed all guidelines set by the Cabinet Division and Power Division entrusted with undertaking measures to tackle developments resulting from Coronavirus (COVID-19) pandemic. At the time of reporting, 113 employees had been infected with COVID-19 virus and 1 employee had died. The Committee met frequently and managed the situation.

WZPDCL quickly responded to reduce the consequences of the pandemic through a wide range of measures:

1. Raised awareness about COVID-19 precautionary measures among employees;
2. Activated ZOOM platform to hold online meetings;
3. Allowed use of employee's card as a temporary replacement for the finger scan;
4. Approved critical elements of the team's emergency plan such as the setup of a control centre, a call centre, and an operation centre.
6. Suspended all physical meetings, stopped all trainings, interviews, and exams.
7. Customers were encouraged to use online applications or the call centre.

Number of Employee infected Number of employee recovered Number of Employee died WZPDCL took extensive precautions to protect its workforce, including increasing the frequency of cleaning and disinfection, placing signage, screening visitors, and restricting their access, as well as providing PPEs. WZPDCL also planned to put in place specific measures to limit the spread of the infection, including social distancing and extensive hygiene protocols.



Management Appreciation

I, on behalf of the Board of Directors, would like to extend my profound regards and appreciation to the valued Shareholders and all Stakeholders of the Company for their continuous support and guidance to the company that led to its cumulative achievements. Special thanks must go to the Chairman and the Members of Bangladesh Power Development Board. The Board also recognizes that its journey to the attainment during the year was possible because of the cooperation, positive support and guidance that it received from Ministry of Power, Energy and Mineral Resources, Power Division, Power Cell, Economic Relations Division, Ministry of Finance, Ministry of Planning, other Government Agencies, all Development Partners, all Organizations and Companies under Power Sector and Local Administration and People as well. Accordingly the Board offers its utmost gratitude to them.

We are proud of you all and look forward to your continuous support as we move ahead to take WZPDCL further forward as a prominent organization in the power sector of the country.

I would like to convey my thanks to all the employees of the company on behalf of the Board of Directors for their sincere and relentless efforts in performing their duties and responsibilities for prosperity and development of the company.

I also like to express my gratitude to you all for your kind directives and active participation in the 19th AGM of the company. At the same time, I also request you to consider and adopt the Company's Audited Accounts, Auditors' Report, Financial Statements and the Directors' Report for the FY 2020-2021.

Best regards

Selim Abed

Chairman, WZPDCL

&

Additional Secretary, Power Division

CORPORATE GOVERNANCE

The Board of Directors (BOD) are responsible for overseeing how the management serves the interests of the Company and its shareholders in the long run as well as key stakeholders.

Corporate Governance Policy

The approved corporate governance policies, manual, guideline and limits to setting a boundary between the main roles and functions of the management and employees of the company. Complex as well as the issues beyond the power of Executive Management is placed as Agenda in the Board and thereafter the Board gives the necessary solution and guidelines on those matters. The Board meets at

Formation of Board

The Board of WZPDCL comprises of members from shareholders and different expert groups from various professional communities. The Board consists of 12 (Twelve) members as described below:

Sl. No.	Organization	No of Directors	Status
1	Power Division, Ministry of Power Energy & Mineral Resources	1	Chairman
2	Bangladesh Power Development Board (BPDB)	3	Director
3	Power Division, Ministry of Power Energy & Mineral Resources	3	Director
4	Khulna University of Engineering & Technology (KUET)	1	Director
5	Advocate Bangladesh Supreme Court	1	Director
6	The Institute of Cost and Management Accountants of Bangladesh (ICMAB)	1	Director
7	The Institution of Engineers, Bangladesh (IEB)	1	Director
8	Industry & Power, Planning Commission, Dhaka	1	Director
	Total =	12	

Board Meeting and attendance during the year ended on June 30, 2021. During that year total 16 Board meetings were held. The number of Board Meetings and the attendance of Directors during the FY 2020-2021 were as under:

Sl.	Name of the Board Member	Status in the Board	No. of Board Meeting Held	No. of Board Meeting Attended	Remarks
Name of Chairman					
1	Rahamat Ullah Mohd. Dastagir ndc Additional Secretary, Power Division, MPEMR, Dhaka.	Chairman	6	6	
2	Selim Abed Additional Secretary (Coordination), Power Division, MPEMR.	Chairman	10	10	
Name of Director					
1	Md. Zahurul Haque Member (Admin), BPDB, Dhaka.	Director	6	6	
2	Dr. Saiyid Hassan Sikder Head (Industry & Power), Planning Commission, Sher-E-Banglanagar, Dhaka.	Director	6	6	
3	Mohammad Mofigur Rahman Joint Secretary, Power Division, MPEMR, Dhaka.	Director	16	16	
4	Sk. Aktar Hossain Member (Finance), BPDB, Dhaka.		8	8	
5	Mustaque Muhammad Member (P&D), BPDB, Dhaka.		4	4	
6	A.B.M. Abdullah Member (Distribution), BPDB, Dhaka.		3	3	
7	Md. Mahbubur Rahman Member (P&D), BPDB, Dhaka.		1	1	
8	Ashutosh Roy Member (P&D), BPDB, Dhaka.		12	12	
9	Md. Shamsul Alam Member (P&D), BPDB, Dhaka.		10	10	
10	Dr. Muhammad Rafiqul Islam Professor, Electrical & Electronic Dept. KUET, Khulna.	Director	16	16	
11	Shah Md. Ashrafur Haque Advocate, Bangladesh Supreme Court.	Director	16	16	
12	Md. Mamunur Rashid FCMA Vice President, ICMAB.	Director	16	16	
13	S M Monjurul Haque Monju Vice President (AIA), Central Council, IEB.	Director	2	2	
14	Md. Shafique Uddin Managing Director, WZPDCL	Managing Director	10	10	
15	Ratan Kumar Debnath Managing Director (Addl. Charge), WZPDCL	Managing Director (Addl. Charge)	6	6	
16	Mohammad Nazmul Abedin Deputy Secretary, Power Division, MPEMR, Dhaka.	Director	2	2	

17	Md. Ahsanur Rahman Hasib Deputy Secretary, Power Division, MPEMR, Dhaka.	Director	14	13	
18	Muhammad Abul Kalam	Director	14	14	

N.B. : The Directors who could not attend the meetings were granted leave of absence by the Board.
Formation of Board Committees

Formation Of Board Committees

Administrative Affairs Committee

Sl. No.	Name & Designation	Status in the Committee
01	Selim Abed Additional Secretary, Power Division, MPEMR, Dhaka.	Chairman
02	Mohammad Mofigur Rahman Joint Secretary, Power Division, MPEMR, Dhaka	Member
03	Sk. Aktar Hossain Member (Finance), BPDB, Dhaka.	Member
04	Md. Ahsanur Rahman Hasib Joint Secretary, Power Division, MPEMR, Dhaka.	Member
05	Md. Azharul Islam Managing Director, WZPDCL	Member

Audit Committee

Sl. No.	Name & Designation	Status in the Committee
01	Md. Mamunur Rashid FCMA President, ICMAB.	Chairman
02	Shah Md. Ashraful Haque Deputy Attorney General, Attorney General Office, Dhaka.	Member
03	Md. Abul Kalam	Member

Procurement Review Committee

Sl. No.	Name & Designation	Status in the Committee
01	Md. Shamsul Alam Member (Distribution), BPDB	Chairman
02	Dhurjjati Prosad Sen Member (P&D), BPDB	Member
03	Dr. Muhammad Rafiqul Islam Professor, Electrical and Electronic Dept. Khulna University of Engineering & Technology, Khulna	Member
04	Md. Azharul Islam Managing Director, WZPDCL	Member

All Directors have wide range of valuable expertise, with academic & professional qualification in the field of business and administration and the company is benefited from their experience. In the reporting period, 15 nos. of Board Meetings were held. As per the Companies Act 1994, it is mandatory to organize at least 1 no. of Board Meeting quarterly.

Corporate Social Responsibilities

WZPDCL sponsored various community initiatives by providing basic financial and material support as part of its continuing commitment to Corporate Social Responsibility (CSR). Besides, WZPDCL always responds to any national crisis in the event of accident or disaster. WZPDCL has distributed food among poor people during lockdown period due to COVID-19 pandemic. WZPDCL has made 10 houses & handed over to the poor people who has land but no house.



Dry food distribution among poor people during Covid-19 pandemic.



House for poor people who has land but homeless

Every year under the guidance of the Power Division, WZPDCL contributes to different workshop, Seminar and training programs organized by Khulna University of Engineering & Technology (KUET), The Institution of Engineers, Bangladesh (IEB), Khulna Center and Institute of Cost and Management Accountants of Bangladesh (ICMAB).

The Company operates two Schools, a Training Institute, a Medical Center and some Mosques. All these are financially supported by the Company. The Company participates in all National and Social activities. In the reporting period, Company's officers and staffs observed the National Children Day, National Victory Day, International Mother Language Day, National Development Fair and National Independence Day voluntarily as usual.

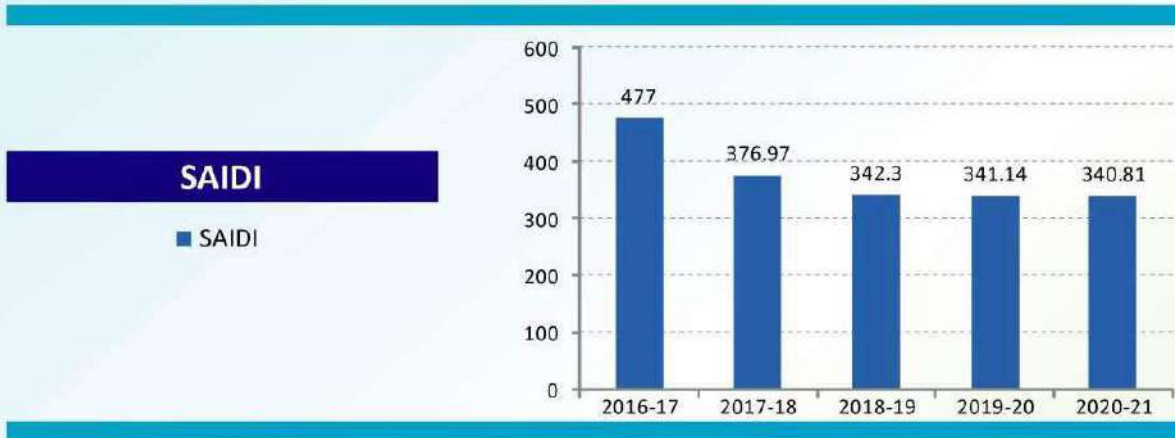
STRATEGY EXECUTION AND PERFORMANCE

Network Reliability

WZPDCL continues its endeavours to demonstrate leadership in system availability and reliability by upholding high standard. WZPDCL measures indicators like SAIDI and SAIFI in the context of power supply. The sections below describe those indicators.

SAIDI

System Average Interruption Duration Index (SAIDI) commonly used as a reliability indicator, the average outage duration for each customer served has recorded 340.81 minutes in FY 2020-21, where as it was 341.14 minutes in the previous year.



SAIFI

System Average Interruption Frequency Index (SAIFI) another reliability indicator; average number of interruptions a customer has experienced 18.17 interruptions in FY 2020-21, where as it was 18.24 interruptions in the previous year.

